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on 8/17/2004
Date

Kathleen Schirz
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PATENT APPLICATION

Attorney Docket No.

A2038-US-NP
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AUG 17 2004

OFFICIAL

NOTICE OF APPEAL FROM THE EXAMINER
TO THE BOARD OF APPEALS AND INTERFERENCESIn re application of: **Vincent P. Vaccarelli et al.**Application No.: **10/083,263**Group Art Unit: **3627**Confirmation No.: **4221**Filed: **2/25/2002**Examiner: **James A. Kramer**For: **CUSTOMER SATISFACTION SYSTEM AND METHOD**

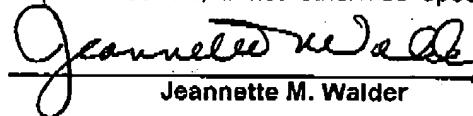
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Commissioner for Patents
P.O. Box 1450
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Sir:

Applicant(s) hereby appeal(s) to the Board of Patent Appeals and Interferences from the Office Action dated 5/17/2004 of the Examiner twice or finally rejecting claim(s)

The items checked below are appropriate:

- 1. A response to the final rejection has been filed.
- 2. Please charge the Appeal Fee of \$330.00 to Deposit Account No. 24-0025 (*An additional copy of this Notice is enclosed herewith.*)
- 3. A Petition for Extension of Time is enclosed.
- 4. This constitutes a request for any needed extension of time and an authorization to charge all fees therefor to the above Deposit Account, if not otherwise specifically requested.



Jeannette M. Walder

Signature under 37 CFR 1.191(b)

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Date: **August 17, 2004**

Customer No.: 25453

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